

NLYH Storm Emergency Plan



Actions you should be aware of

- WHAT NLYH AND YOU NEED TO PLAN FOR
- WHERE DO YOU GO?
- WHAT DOES NLYH AND YOU NEED TO DO

Florida Severe Weather Awareness Week

February 7 to 11, 2022



Florida Disaster Preparedness

Tax Free Week At end of May first week of June

- Reusable ice packs (\$10 or less)
- NO Candles, flashlights and lanterns (\$20 or less)
- Gas or diesel fuel containers (\$25 or less)
- Batteries, excluding automobile and boat batteries (\$30 or less)
- Radios powered by battery, solar, or hand crank Tarps
- Tie-down kits
- Portable generators (\$750 or less)
- PLUS Retailers will offer these and other items at a discount.

The Weather Channel Weather Underground Accuweather

The Most accurate.. THE FIRST



Where are we...

- East Naples, Florida – zip code 34112 – NOT the City of Naples, or North Naples or Naples Park or Naples Manor
- We are in the unincorporated area of Collier County – the largest County in Florida in terms of land area. The eastern end of the County is 48 plus miles
- NLYH has NO Public Works Department; NO Water Department; NO Sewer, Street or Tree Department. **Also, we are not a Private Property Debris Removal Community (PPDR)**
- Flood plain. - Mandatory evacuation Zone A
- An area prone to Microbursts, Tropical Storms, Hurricanes and Tornadoes.

ALERT Collier

- The Alert Collier notification system
 - sends emergency alerts via phone (landline and cell), email, text messages, and hearing-impaired receiving devices...
- Emergency alerts may include notifications of severe weather events, evacuations, power outages, boil water notices, or other emergency situations.
- Registering at www.AlertCollier.com is highly encouraged to ensure notifications are received during hazardous situations in Collier County.
- To sign up
 - via landline: 311 or 239-252-8999
 - via email: AlertCollier@CollierCountyFL.gov
 - on line: colliercountyfl.gov/alertcollier
- Collier Emergency Management also has Facebook and Twitter pages which will have real time info in case of an actual event.



Account Example

Username:
 First Name:
 Last Name:
 Registration Email:

Alert Subscriptions

19 Weather Alerts

Delete My Account

Primary Text: (617) 688-1366
Receive Notifications: On

Primary Mobile: (617) 688-1366
Receive Notifications: On

Primary Email: jhalberghini@msn.com
Receive Notifications: On

Secondary Text: (617) 688-1353
Receive Notifications: On

Secondary Mobile: (617) 688-1353
Receive Notifications: On

Secondary Email: bammitoothfairy@msn.com
Receive Notifications: On

- Flood (4)**
 - Areal Flood Warning
 - Coastal Flood Warning
 - Flash Flood Warning
 - Flood Warning
- Non-Precipitation (6)**
- Fire (2)**
 - Fire Weather Watch
 - Red Flag Warning
- Tsunami (3)**
 - Tsunami Advisory
 - Tsunami Warning
 - Tsunami Watch
- Tropical (7)**
 - Hurricane Warning
 - Hurricane Watch
 - Inland Hurricane Warning
 - Inland Tropical Storm Warning
 - Storm Surge Warning
 - Tropical Storm Warning
 - Tropical Storm Watch
- Severe (3)**
 - Severe Thunderstorm Warning
 - Tornado Warning
 - Tornado Watch

Account Example – Cont.

Weather and Hazard Alerts Settings

Your Quiet Period will now match your organization's default Quiet Period setting. To set your Quiet Period, please re-enable this feature.

Don't contact me between:

10:00 ▼ PM ▼ and 06:00 ▼ AM ▼

Time Zone:

(GMT-05:00) Eastern Standard Time (America/New_York)

Note: If enabled, delivery path has its own quiet time.

Account Example – Cont.

My Locations
We will use the location information you provide to inform you about events taking place in your area.

Add a Location

* Location Name:

* Country:

* Address:

Apt/Suite/Unit:

City:

State/Province:

Postal Code:

6. Verify that the address by choosing the correct address listed (see left side of screen) and then click on "This is my Location" (lower right hand side of pop-up screen).



NLYH Text Messaging System

NLYH DOES HAVE A EMERGENCY TEXT MESSAGE SYSTEM THAT COMMUNICATES TO CELL PHONES ONLY AND THAT WILL BE USED BY THE BOARD OF DIRECTORS TO COMMUNICATE DISASTER/STORM EMERGENCY INFORMATION TO YOU AFTER THE STORM IS OVER.

There is no automatic sign up. You register thru the NLYH website After you sign up make sure you add 239-324-9672 to your phones contact list so you know the text is coming from NLYH.

- Requires Resident to sign up for messaging – you manage your own phone number eliminating the need for administration.
- When NLYH Board of Directors send a emergency text it will come from a local number (239-324-9672)
- The Board of Directors and our Office Manager can send Text Alerts from a computer or smart phone in the event of an emergency.
- You can Opt Out of receiving messages at any time by sending STOP to 239-324-9672 or use the opt out Form below.
- There is no cost to you (Your carriers message and data rates may apply).

NOTE: This will not work for Land Lines

Tis the Season

- In Florida, **tornadoes** are likely to occur between 3 p.m. and 8 p.m., from June through August. However they can occur at any time, often with no warning.
- **Thunderstorms** can bring hail, damaging winds, floods and tornadoes — **but lightning is the number one cause of weather related fatalities in Florida.**
- **Almost all lightning** will occur within 10 miles of its parent thunderstorm, but it can strike farther away. The safest place during a thunderstorm is inside a large, enclosed structure. If no buildings are available, an enclosed vehicle,
- **Hurricane Season: June 1 — Nov. 30** (The season peaks from August to October)
- Hurricanes are not just coastal problems. Any place there's water, from rivers and waterways to Lake Okeechobee, there's a risk to residents from hurricanes.
- **Storm surge** is an abnormal rise of water generated by a tropical storm or hurricane. As these storms make landfall, they produce water level rise and strong winds that push water into shore. Storm surge forecasts do not account for large crashing waves or debris in the water.

Nice to know, useless Information

- How often do storms impact us? The average is once every 2.57 years.
- How often is there a direct hit? The average is once every 8.76 years.
- What about major storms? Those average once every 16.55 years.

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BULLETIN - EAS ACTIVATION REQUESTED
TORNADO WARNING
NATIONAL WEATHER SERVICE MIAMI FL
517 AM EST SUN JAN 17 2016

THE NATIONAL WEATHER SERVICE IN MIAMI HAS ISSUED A

* TORNADO WARNING FOR...
  NORTHWESTERN COLLIER COUNTY IN SOUTHWESTERN FLORIDA...

* UNTIL 545 AM EST

* AT 517 AM EST...A SEVERE THUNDERSTORM CAPABLE OF PRODUCING A
  TORNADO WAS LOCATED NEAR NAPLES...MOVING NORTHEAST AT 60 MPH.

HAZARD...TORNADO.

SOURCE...RADAR INDICATED ROTATION.

IMPACT...FLYING DEBRIS WILL BE DANGEROUS TO THOSE CAUGHT WITHOUT
  SHELTER. MOBILE HOMES WILL BE DAMAGED OR DESTROYED.
  DAMAGE TO ROOFS, WINDOWS AND VEHICLES WILL OCCUR. TREES
  WILL BE DOWN.
  
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Weather Summary Example

Weather Summary: January 17, 2016

Temperature (° F)	Max	Average	Min	
Max Temperature	83	72.39	60	
Avg Temperature	73.25	62.21	36.23	
Min Temperature	68	47.29	0	
Dew Point (° F)	Max	Average	Min	
Dew Point	72	49.91	0	
Precipitation (Inches)	Max	Average	Min	Sum
Precipitation	1.19	0.13	0.00	4.11

Wind	Max
Wind	44 Gale Force for 3.32 minutes
Gust Wind	84 Hurricane Force

Mega Burst January 2016



Zone A, Zone Boundaries

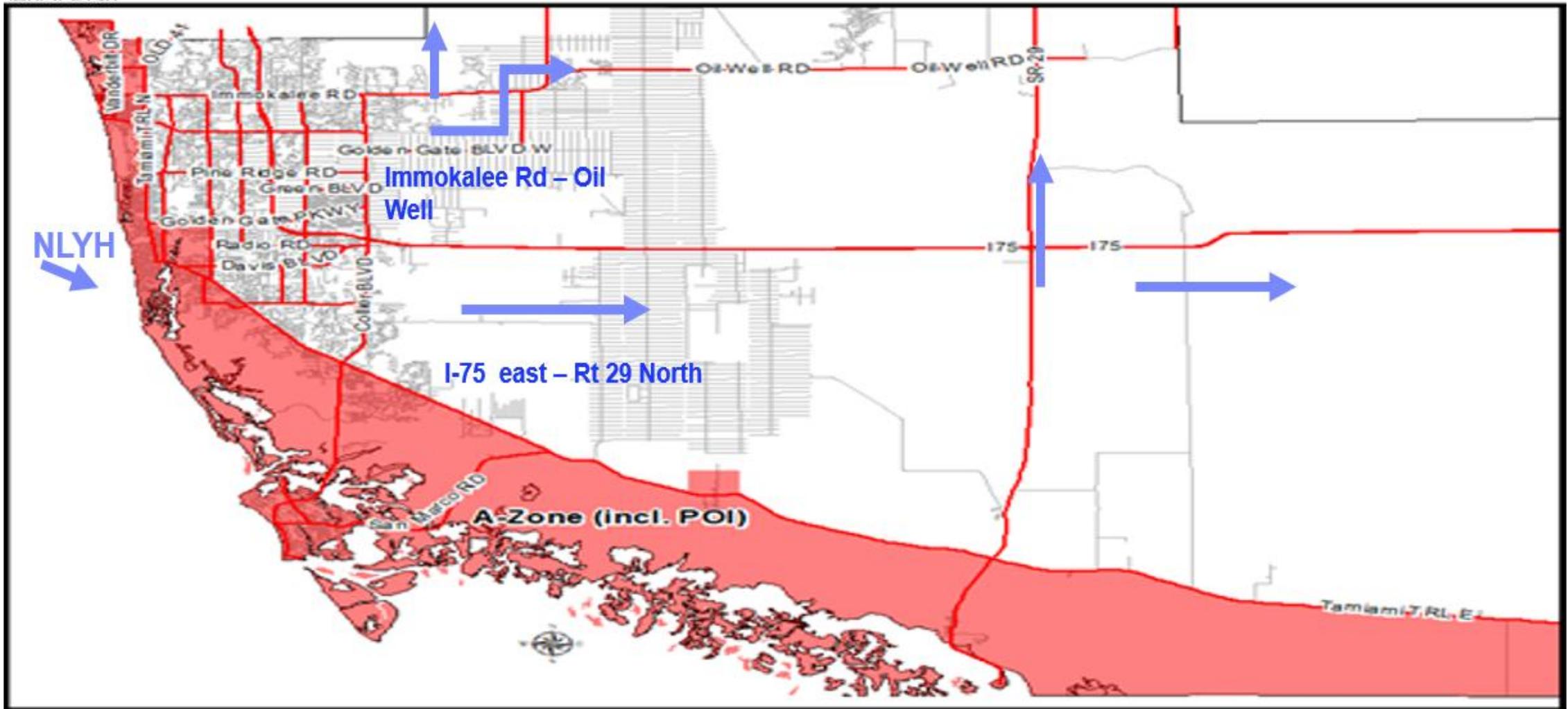


Zone A;
 Is the most vulnerable area and will be first to be impacted for a land-falling storm.
 Evacuation may be necessary for an exit
ing storm.

Zone Boundaries;
 All areas west and south of US-41 (Tamiami Trail) as shown in RED, above and to the east by Airport-Pulling Rd.

For a tropical cyclone event, we should "Run from Water and Hide from Wind".

Heavy traffic – detours. Plan ahead – LEAVE EARLY



How far should you go if you need to evacuate?

- Again, we evacuate to get out of harm's way - the water threat. Therefore, for most of our tropical events, you need to go inland (to the inland side of I-75) within Collier County.
- Naturally, you can go further away, but remember for every 24 hours ahead of the storm, the storm may deviate 75 miles from the projected track.
- An evacuation is ordered because life threatening conditions are present, or will be present, in the area designated as a "mandatory evacuation zone".
- If a mandatory evacuation order is given, in addition to communicating where lives are threatened, government is also communicating where emergency services (police, fire and emergency medical) will cease until the threat no longer exists.

How far should you go if you need to evacuate?

An estimated 6.5 million people relocating statewide.

A mandatory evacuation order was issued for 24 other counties.

The large-scale evacuation strained roadways, with gridlock reported along Interstates 75, 95, and Florida's Turnpike.

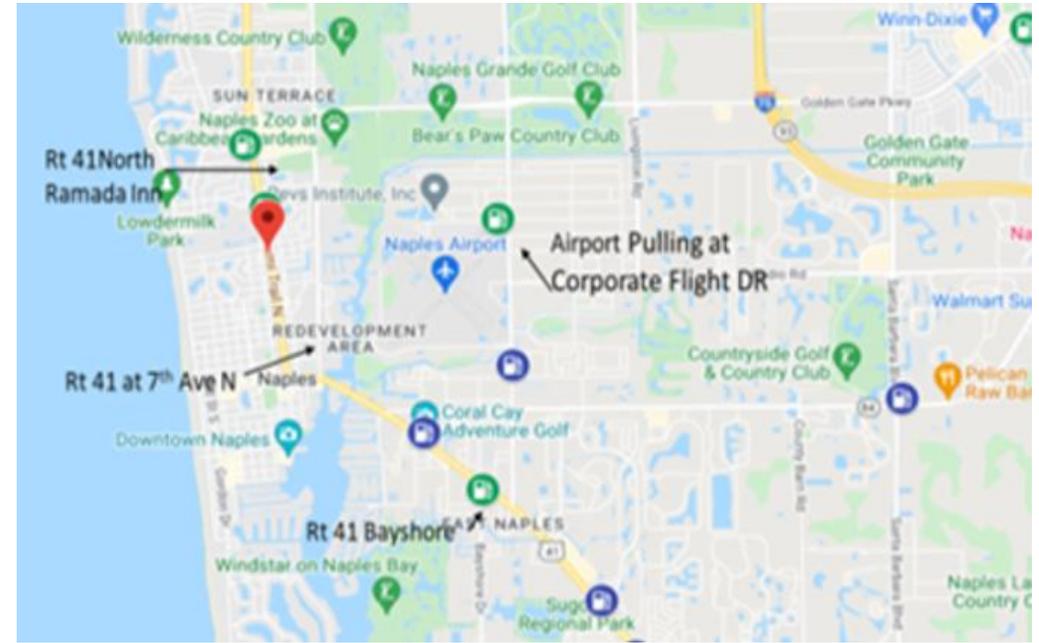
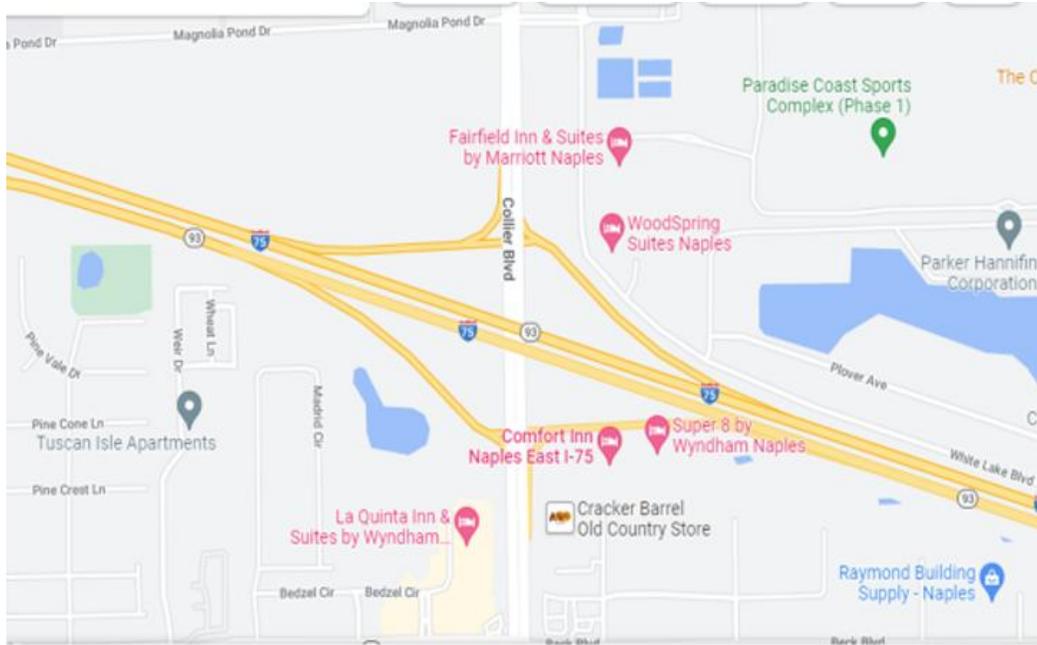
A total of 191,764 people sought refuge in public shelters.

All major airports saw disruption of services, resulting in the cancellation of 9,000 flights

COLLIER COUNTY SHELTERING AND EVACUATION POLICY (Page 28 All Hazards Guide)

“Residents that live in mobile or manufactured homes, as well as live-aboard boaters, will be ordered to evacuate in all hurricane events.

Maps



MISC

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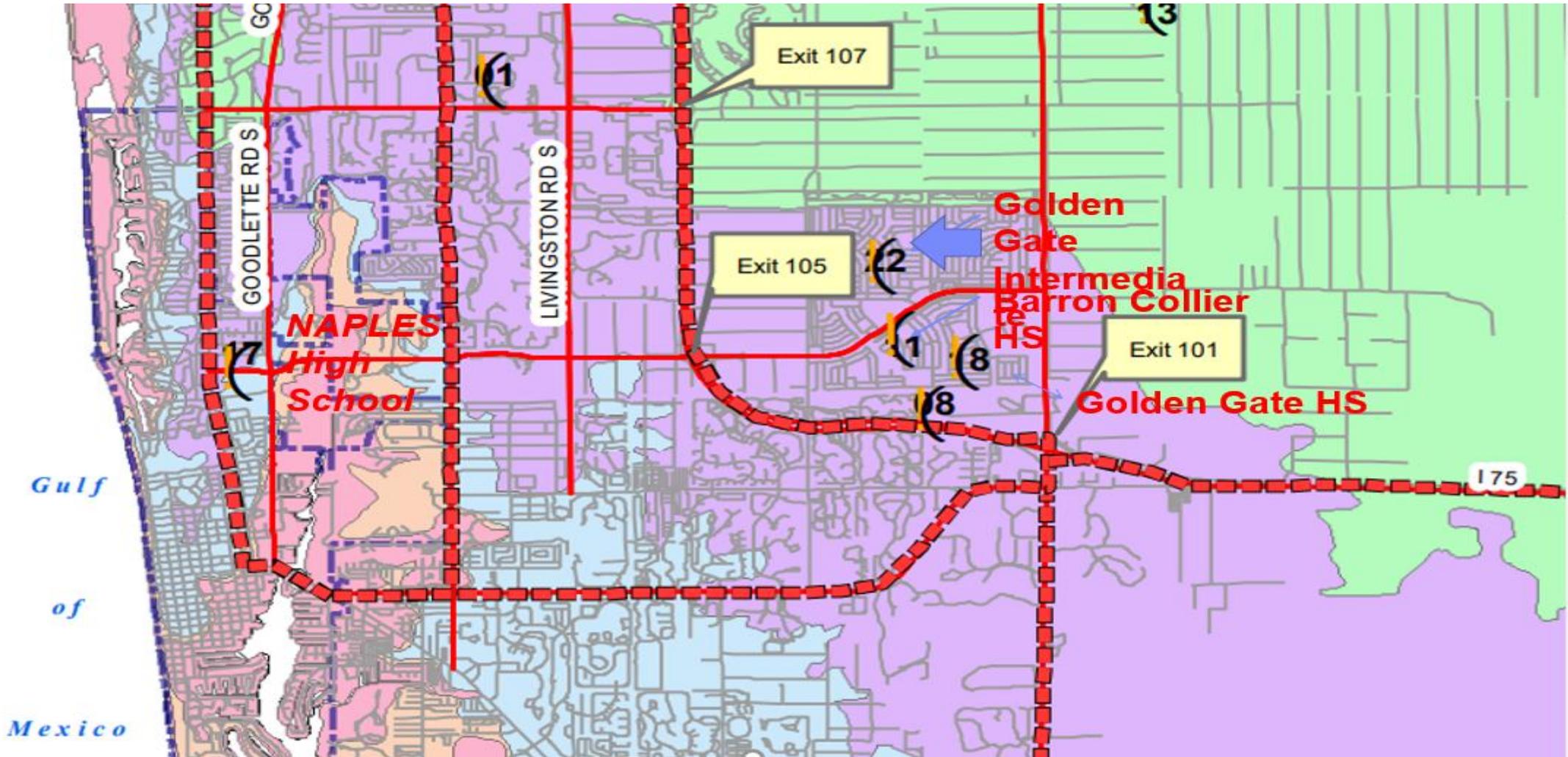
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As a last resort, shelters will be opened depending on the threat.

Shelter



Shelter



Returning

Residents of the county must be able to **provide proof of residency before they will be let back into the areas where they live.**

If you evacuate, make sure you have photo identification, like a driver's license or employment photo identification, and proof of residency, like a phone or electric bill, a rental agreement or a copy of your homeowner's insurance policy.

If safety is a concern due to debris or hazardous substances, **check points will be established to determine who can enter certain areas.** |

Being prepared is the key. If you plan to evacuate, bring your identification and proof of residency with you so you can

NLYH and YOU Storm Preparation

- National Standard – Personal Responsibility
- WE, as a community and as individuals, are expected to be self sufficient for up to 72 hours after the event

Weather related Emergency Notifications

<p>HURRICANE/TROPICAL STORM WATCH</p>	<p>NWS ISSUED. 48 HOURS PRIOR TO WHEN A TROPICAL STORM/HURRICANE CONDITION WILL MATERIALIZE</p>	<p>NLYH BEGINS OUTSIDE PREPARDNESS ACTIVITIES.</p> <p>Personnel and Director status shall be determined at this time</p>
<p>**HURRICANE/TROPICAL STORM WARNING</p>	<p>NWS ISSUED – 36 HOURS PRIOR TO WHEN TROPICAL STORM/HURRICANE CONDITIONS ARE EXPECTED TO IMPACT NLYH</p>	<p><u>ALL STORM PREPARDNESS ACTIVITIES ARE TO BE COMPLETED ASAP .</u></p> <p>RESIDENTS AND PERSONNEL SHOULD PREPARE TO LEAVE NLYH IF DIRECTED BY LOCAL OFFICIALS</p>
<p>EXTREME WIND WARNING</p>	<p>NWS issues an extreme wind warning to notify an area of imminent extreme winds associated with a major hurricane (category 3 or higher). <u>These warnings indicate a very significant threat of casualties</u></p>	<p>NO ONE SHOULD BE IN NLYH AT THIS TIME</p>

****Constant monitoring of all emergency notification services should be implemented at the WARNING LEVEL**

Checklist

Hurricane Preparedness Checklist.

- Pre-contract with vendors with details on how soon they will arrive after the "all clear"
- Pre-determine a staging area for debris
- Pre-contract for dumpsters for debris
- "Trac-Phones" cell phones for administrative/office communications (NLYH Office-1 Land line) (cell phones may not work) "Walkie Talkies". Volunteers to staff phones
- Re-establish office routine as soon as possible. Remote operation may be necessary.
- Use the office telephone voice mail outgoing message to give information to residents who will be calling
- Use the NLYH website to keep evacuated residents informed. Volunteers to make phone calls to alert owners.
- Gates: May be locked in the open position to provide emergency ingress and egress. Security?

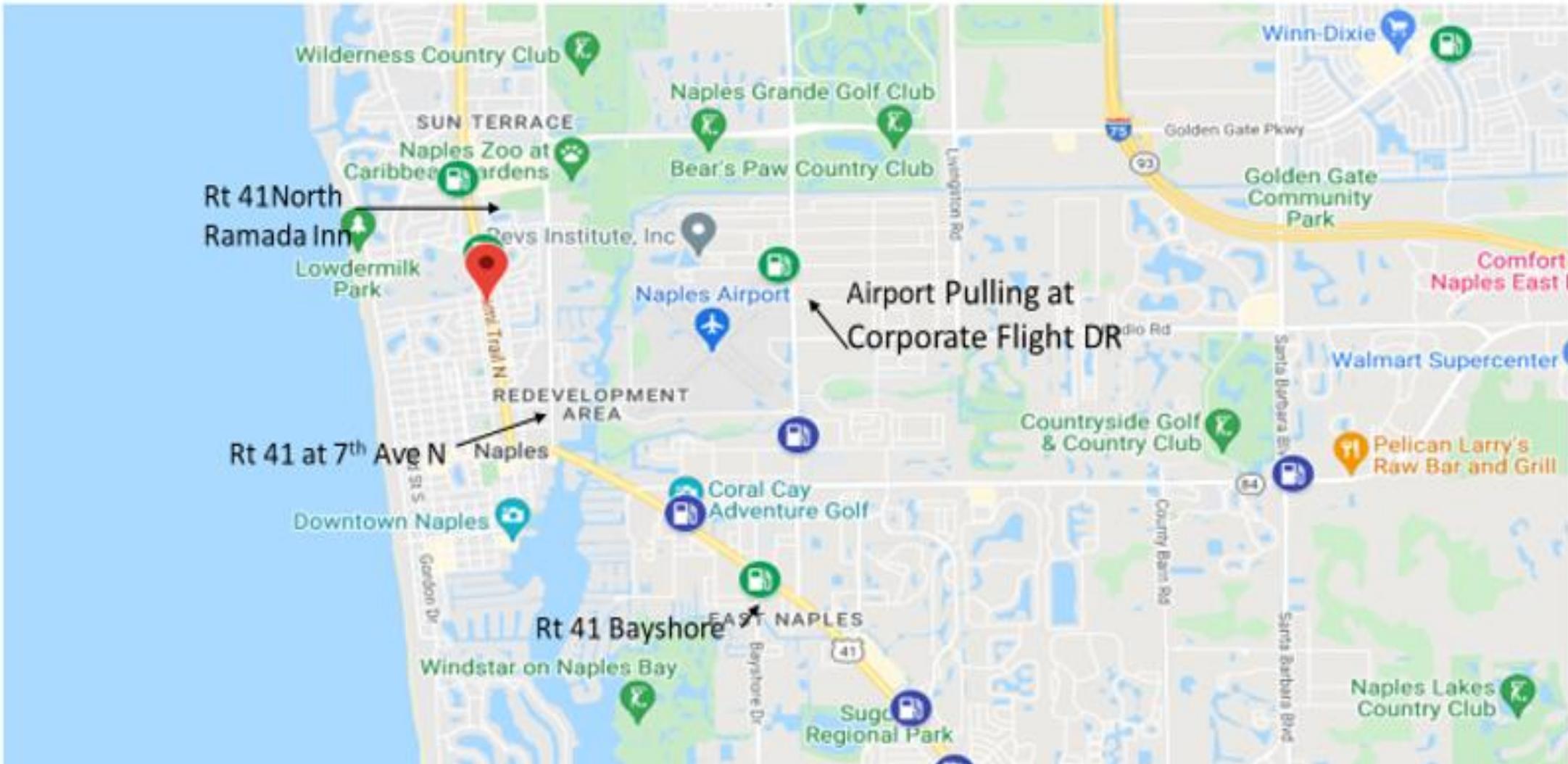
Checklist Cont.

- Determine staff availability
- Determine Board Member Availability and Status
- NLYH Preparedness by Storm Warning level
- Checking – Maintenance and Administrative preparations
- Organization and Priorities - **By Task NOT Person**
- What needs to be done and by who
- Legal Authority and Declaration of an Emergency

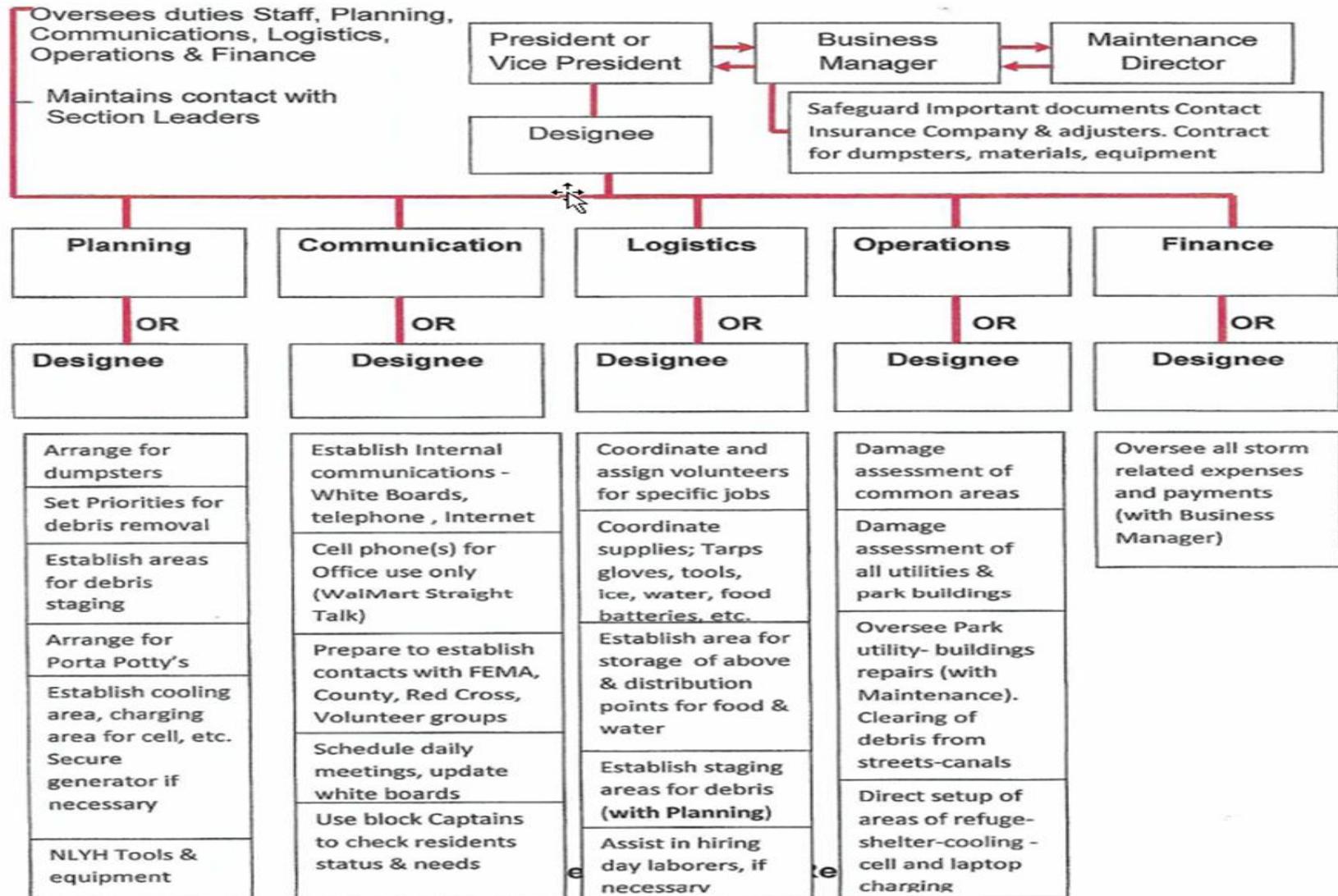
Checklist Cont.

- Inform residents ahead of time what the Board and management staff will and will not be doing for them before, during and after the storm event.
- Remind residents to make their own preparations and evacuation plans.
- Locations of open emergency shelters, and local evacuation routes

- Plan to shut down and secure clubhouse, if necessary, and other amenities; furniture storage; electric shutoffs; water shutoffs are a must.
- Make sure copies of important papers and files are kept safe and can be moved at a moment's notice.
- Prepare a priority repair and reinstatement list to inform residents of what will be restored first.
- Check emergency supplies, recovery equipment and tools, such as first aid kits, saws, ladders, rope, tarps, tape, hammers, flashlights, extension cords, squeegees, mops, gloves.



Emergency Preparedness Organization Structure



WHAT NEEDS TO BE DONE

1. If power is off, what needs to be addressed first?

- **Generator(s).** Page 5 Planning
- **Temporary lighting?** Page 5 Planning - Maintenance
- **Sewer lift stations:** how do they work? Any valves need to be shut - diverted? How does a generator connect to it? Do electrical circuits need to be shut off to prevent electric back feed? Maintenance & Operations Page 5
- **Club house:** Charging points for cell phones, tablets, laptops. Page 5 Operations & Planning
- **Office** for records, plans infrastructure information. – Business Manager/ Directors = Page 5
- **Water supply** valves in case of water pipe breaks? Maintenance & Operations
- **Gates:** where are the manual over rides? Maintenance Page 5

2. Community

What resident expertise do we have? Nurses, EMT's, Police, Fire, Journey man trades - electrical, plumbers, carpenters. Engineers, contractors, other professional expertise.

Residents Board - Logistics

What material resources are available: tarps, ropes, ladders, chains, saws, **Planning Page 5**

Door to door checkare you OK? **Page 5 Communications**

- Who does it.?
- Who coordinates it?
- Block Captains system like Harbor High Lights delivery
- Check lists.?

What if someone is trapped? Injured? First aid ? Call 911

Central control point(s) to coordinate from. **Page 5-Director-Communications**

- Who is in charge?
- Board steps up. Joint Board/ Residents Board coordination point.
- Where is it going to be?
- How do they communicate with each other?

Debris: **Page 5: Planning - Operations - Logistics**

- Where do we start?
- Streets first?
- Trees / branches move to one side temporary. Building debris-same as trees.
- If we are going to remove debris , what goes where and how do we get it there?
- Designate areas in advance.

Securing damaged homes. **Page 5 – group effort**

- To what extent?
- Mitigate hazards such as electrical, propane, gasoline, etc. **Page 5 group effort**

Designation of an Information Facilitator (notes from NLYH attorney storm guidelines BOOKLET)

In times of crisis, communication is key. A major hurdle to recovery is rumor and misinformation; both can hamper successful recovery efforts. An information facilitator can help to stop the rumor mill in its tracks. Today's computer and smart phone technology provide the ideal vehicles to communicate with residents. Every association should have its own website, which can be a great resource for disseminating information and staying in touch with the unit owners. A text messaging system for community members is also a valuable for disseminating information quickly. Home and cell phone numbers must be collected before a disaster and stored in a safe, easily accessible location. **Page 5 Communications**





3. Residents **Residents Board and Page 5**

Special needs. Limited mobility. Language barriers?

Family notification. Communication in and out. **Page 5-Communications**

Access to records in office important.

- Marlene **YES**
- If not available - who? **Assign from Page 5-structure**

Medical issues Residents Board and Page 5

- Oxygen dependent
- Medications

Transportation – limit traffic in park until event is stabilized.

Area of refuge

- Club house ??
- If allowed as refuge area, how long? Where?
- Off site shelter (Last resort) – How do residents get there

STATE OF FLORIDA
OFFICE OF THE GOVERNOR
EXECUTIVE ORDER NUMBER 19-34
(Emergency Management – Extension of Executive Order 17-235)

Board of Directors Emergency Powers

On September 3rd, the Governor issued Executive Order 17-235 declaring a state of emergency in all 67 counties within the State of Florida in response to Hurricane Irma.

That Executive Order remained in place until such time as the Governor no longer feels that the local governments need the resources and flexibility needed to deal with Irma cleanup efforts.

This also meant that Corporation and Association Boards can continue to exercise the significant emergency powers found in Sections 718.1265, 719,128 and 720.316 of the Florida Statutes.

The intent behind the statutory emergency powers is to provide volunteer boards with more flexibility to deal with disaster situations.

Board of Directors Emergency Powers

- Name as assistant officers' person who are not directors, which assistant officers shall have the same authority as the executive officers to whom they are assistants during the state of emergency to accommodate the incapacity or unavailability of any officer of the association.
- Conduct board and membership meetings with less and different types of notice than typically required by law.
- Cancel and reschedule any association meeting.
- Declare portions of the property unavailable for entry or occupancy by unit owners, family members, tenants, guests, agents or invitees to protect the health, safety or welfare of such persons.
- Contract for the removal of debris
- Enter into agreements with the county and municipality to assist with debris removal.

Board of Directors Emergency Powers Cont.

- Suspend the maximum two (2) week rule for guests.
- Allow residents whose homes were unlivable to live in a residents undamaged home.
- Relax the approval and permitting requirement for certain repairs
- Worked in unison with the County who had also relaxed the regulations for requiring permits.

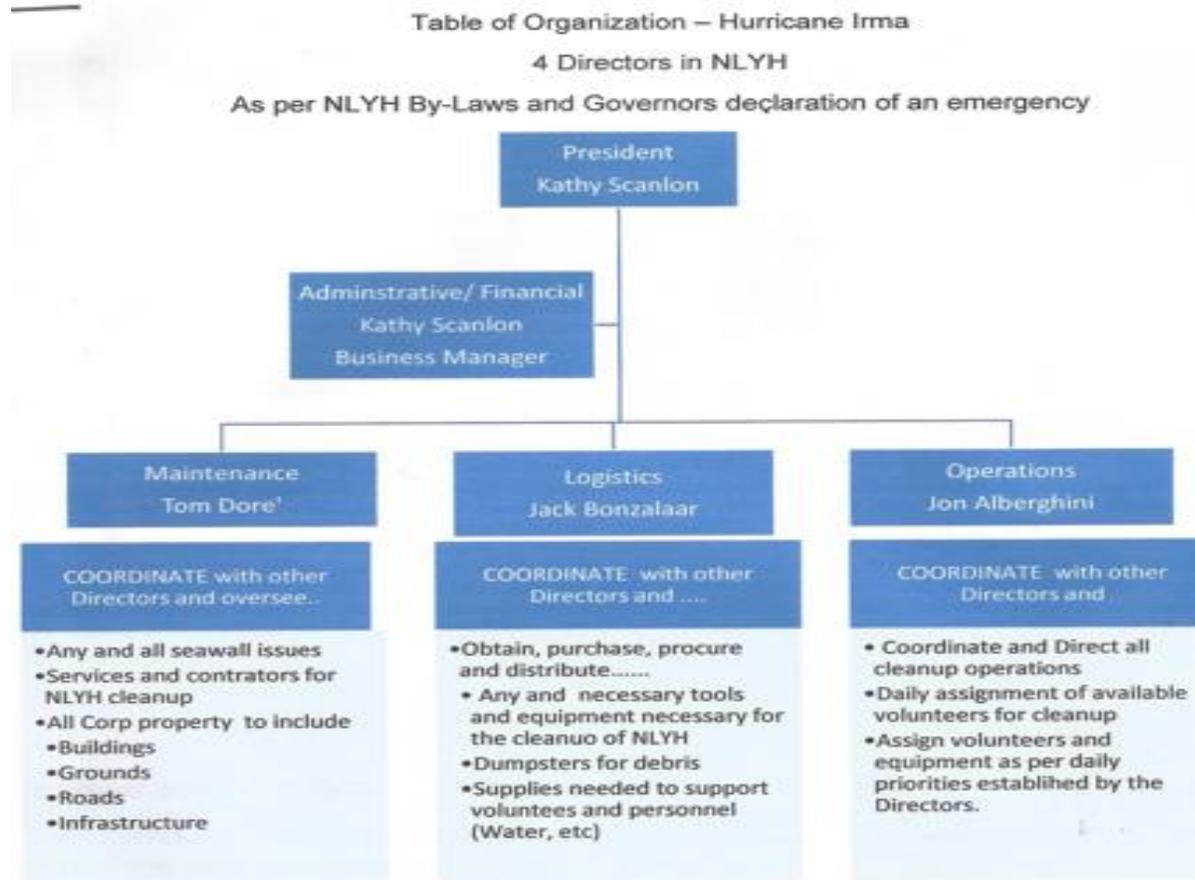
Emergency meeting – Clubhouse September 16, 2017 8AM

Four Directors present. President, Vice President, Secretary absent and unavailable for several days

ALL residents of the Park present (30)

The four Directors formed a “emergency Board of Directors “

- Set up a table of organization (Admin/Finance, Logistics, Operations, Seawalls/Maintenance
- Acting President gave a opening statement “State of the Community”
- Each Director gave a report on what had been done, conditions now and what must be done immediately



1. Meet with residents: 30 persons available
2. Is everyone OK??
3. Housing
4. Bring residents up to speed as per goals and objectives
5. Give out **ACCURATE information**
6. Establish DAILY meeting schedule (10 am Clubhouse)
7. Establish Priorities
8. Organize work groups
9. Relaxation of rules

PRIORITIES: Day 1 week 1

Restoration of NLYH starting with:

Priorities	Action	Responsibility of
Loose aluminum/building debris	Move to side of street	Park and residents
Trees and brush	Move only what is necessary	Contractor – AgriScape
Fiberglass insulation	Bag-move to street for pickup	Park-transport to maintenance
Syrofoam insulation	Stack at street and secure	Park-transport to maintenance

Work Groups

Each team responsible for entire an Pier

Pier A

Pier B

Pier C

Pier D

Pier E

Piers H-I-J-K

Truck

Golf carts

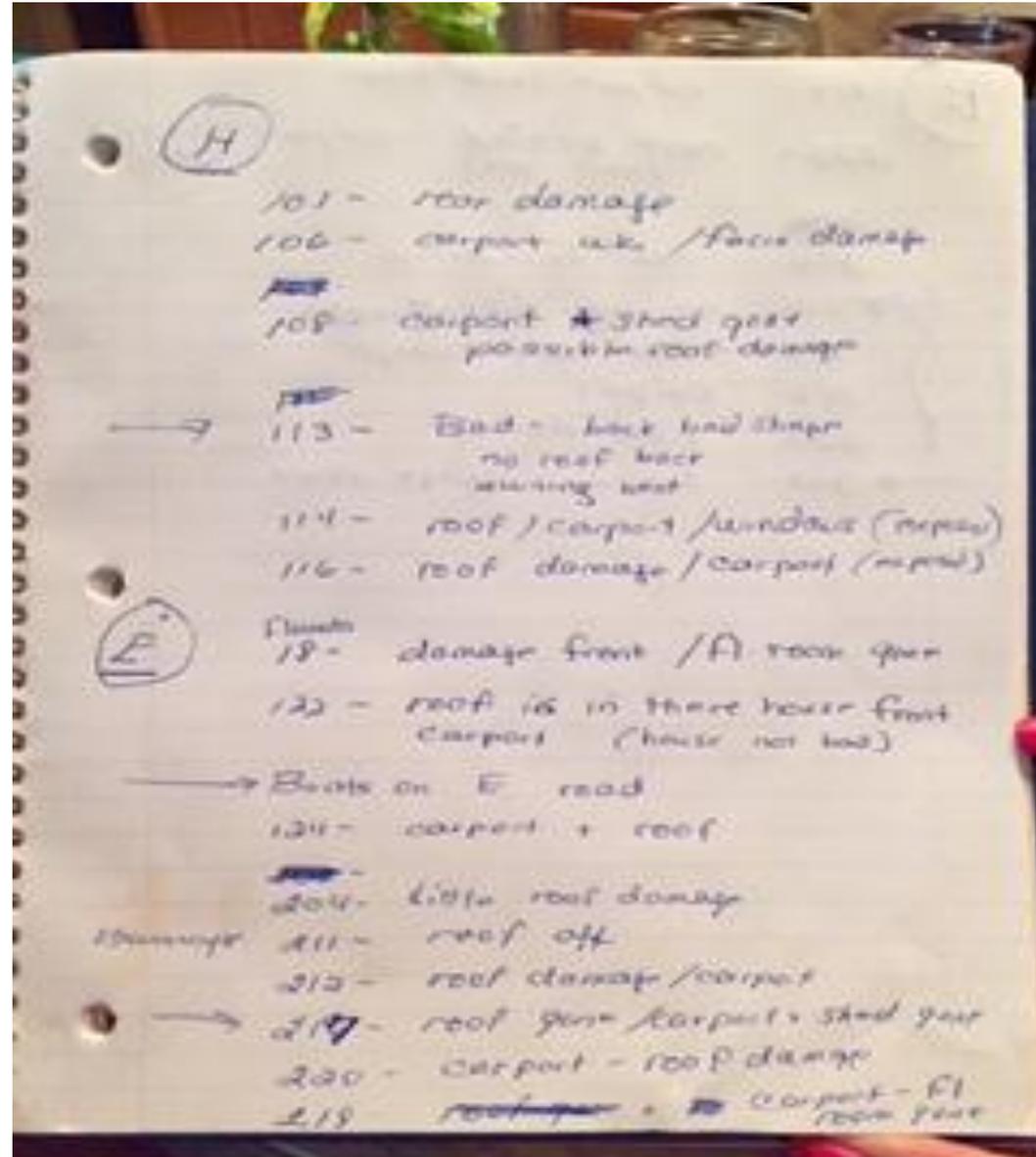
Flounder and Grouper completed by Pier teams

- Residents not doing physical work distributed water, snacks to those who were.
- Additional dumpsters would arrive Monday
- "Bobcat" contracted mid-week
- No additional residents known to arrive until September 24

Health Issues

- **MOSQUITOES** Heavy rains and flooding events can lead to an increase in mosquitoes. • Dusk and Dawn: Mosquitoes are most active during these times.
- **Clothing:** Wear long-sleeved shirts, long pants, and socks.
- **Use repellants** containing 30% DEET. Apply repellant directly on clothing for more protection. Follow manufacturer's directions..
- **HEAT EXHAUSTION** • Warning Signs: Heavy sweating, paleness, muscle cramps, tiredness, weakness, dizziness, headache, nausea, vomiting, or fainting.
- **Cool Off:** Drink cool, non-alcoholic beverages. Take a shower, bath, or sponge bath. Wear lightweight clothing. Rest in an air-conditioned environment.
- Heat Exhaustion: Can lead to stroke. Severe symptoms include cool, moist skin, fast and weak pulse, fast and shallow breaths. Seek medical attention immediately if symptoms continue for more than an hour or if you have heart problems or high blood press





State of Emergency

- The BOD and NLYH have been operating in a State of Emergency mode since the hurricane passed through Naples. There are numerous legal issues that we are working on and that must be resolved, temporary policies enacted and rules and regulations amended to allow residents to return to their homes, repair their homes and/or replace their homes.
- Below are some decisions we've made and some guidance for you as you consider your next steps, particularly if your home was damaged by the Irma Hurricane.
 - Check in at the Office with the names, contact information and duration of stay for any family/friends who are coming to help inspect and/or repair your home. We may need to contact them with information and need a way to do that.

State of Emergency – Cont.

- Effective immediately, the BOD has suspended the 2 week visitation rule for Guests and will allow a 30-day stay for family/friends coming here to repair homes. This will not count against the 2 weeks for guests allowed per person per year in our Rules. We are also suspending the requirement that the Member be in residence when a guest is visiting for the situation of family/friends here to inspect/repair homes damaged by the Hurricane. If you have family/friends coming to inspect/repair your home, please send a letter to the Board via email or snail mail so that the request can be approved, and it can be placed on file.
- Before you begin replacing roofs, carports, porches, etc., you should be aware that materials are in very short supply and in some cases will not be available for an extended time.
- If you are having debris removed, i.e. roofs, walls, windows, insulation, building contents etc., you are responsible for having it removed from NLYH. Bulk pickups by Waste Management have been suspended and will not resume until October 2. NLYH has no capability or capacity to remove any building debris. After October 2, 2017, you can call the Waste Management phone number in the NLYH Phone Book, for bulk pickup and arrange for pickup at your home location.

Residents Feedback

- COMMUNICATIONS: (“Lack of or non-existent”)
- Lack of “Official Information”
- Lack of communications with Business Office and with/from BOD.
- ALL communications channels with NLYH are via Phone, Fax and E- mail
- All the above was out for days even though power was restored.
- Good intentioned Social Media became the “engine” that drove the Information train.
 - That information was not always accurate.

Residents Feedback – Cont.

- Use of Clubhouse
 - Was used for morning meetings – successful
 - Why wasn't it made available to residents all day?
 - Should be available to meet such as a “coffee hour”
 - Should be used as a place to gather.
 - Need to congregate and talk is important.
- Storm cleanup – Debris removal
 - “We are too old to be doing this without outside help”
 - “Why aren't we making better use of available outside assistance immediately”
- Equipment
 - What is available?
 - Where is it?

ASSESSING YOUR HOME FOR DAMAGE

- **Check For Water & Sewer Line Damage**
- **Be Careful Where You Walk & Stand**
- **Avoid Any Downed Wires or Standing Water**
- **Check For Any Objects Hanging Low or Loose That Could Fall**
- **Check Electrical System, Turn Off Main Breaker Until You Are Sure It is Safe**
- **Do Not Connect a Generator (s) To Your House Wiring**
- **Take Pictures of The Damage, Both to The House and Contents For Insurance Claims**
- **Have All Your Insurance Documents Ready and Be Patient**
- **Insurance Companies Will Send Special Disaster Assistance Teams**
- **State & Federal Special Disaster Assistance Teams**
- **Be Cautious of Scams, Check Out Contractor Before You Hire Them**

